



QUALITY POLICY STATEMENT

It is the Policy of P A Collacott & Co to provide a high quality, professional and efficient service in order to ensure the satisfaction of all of its interested parties. This Quality Policy Statement will result in securing efficiency, a strong customer focus and the enhancement of long-term sustainability and profitability within the business.

Senior management will show leadership and commitment and acknowledge responsibility for establishing, implementing, integrating and maintaining the Integrated Business Management System (IBMS). The Company undertakes to ensure that sufficient resources are made available to achieve this.

It also undertakes to ensure through communication, engagement, practical example and training that Quality is the aim of all employees of the Company.

Through direction and support, each employee will have a proper understanding of the importance of the IBMS, their responsibility to contribute to its effectiveness and its direct relevance to the success of the Company.

Equally, every employee is responsible for and will be trained in the duties required by his or her specific role.

The Company has a Policy of promoting continual improvement and setting of quality objectives in line with the framework laid down within the ISO 9001:2015 Standard. These objectives will address the risks and opportunities within the Company, as determined by senior management.

The Company hereby certifies that the scope of the IBMS and all associated documentation accurately describes the QMS in use within the business such as to meet the requirements of ISO 9001:2015.

The Directors of P A Collacott & Co endorse this Quality Policy Statement and that responsibility rests with them to ensure that it is communicated, understood, implemented and maintained at all levels within the business and ultimately that it achieves its intended outcomes.

Signed 

Managing Director
P A Collacott & Co

Date 2-7-2020